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Mission Statement: *To provide a professional and cost effective experience for anyone looking to purchase quality used IT equipment.*



Statement of Limited Warranty

TERMS. Play It Again PCs (further referred to as “Company” or “the Company”) warrants to you, the purchaser of any Company computer product, defined as one of the following: computer monitor (CRT or LCD), desktop computer system including any necessary peripherals needed for operation (mouse and keyboard), and notebook computer system, that it will remain free from defects and workmanship under normal use for ninety (90) days after the purchase date. During this period, Company will institute its hardware repair/replace (HRR) warranty service.

COVERAGE. Normal use of the computer product is required to comply with this Limited Warranty. The Limited Warranty does not cover defects or damage resulting from accident, misuse, abuse, neglect, unusual physical or electrical stress, modification of any part of the computer product, or cosmetic damage; any computer product that has had the serial number, manufacturer applied marking, or Company warranty tag tampered with, removed or altered in such a way as to make it illegible; all externally exposed parts that are scratched or damaged due to normal use; malfunctions resulting from the use of the computer product in conjunction with any peripheral, accessory, or product not sold by Company; damage or defects from improper testing, operation, maintenance, installation, or adjustment; or maintenance and service of the computer product by a company other than Play It Again PCs. This Limited Warranty does not apply to software, laptop batteries, loss of data, or customers outside of the United States.

SERVICEABILITY. The Company’s Hardware Repair Replace Warranty (also referred to as “HRR Warranty”) service will commence on the purchase date and will be instituted for the duration of the warranty. During this time, the Company will repair, at the Company’s option, any defective hardware component of the computer product. In the event that the component cannot be repaired, the computer product will be replaced with one of equal or greater performance, again at the sole option of the Company. When necessary, the Company may use rebuilt, remanufactured, or new components in repairing the product, or may use a rebuilt, remanufactured, or new product when replacing the defective unit; this is done at the sole discretion of the Company. All parts removed in the service of your computer product will become property of Company. Under this warranty, computer products that are serviced will be warranted for a period equal to the remainder of the Company’s Limited Warranty on the purchased computer product. A sales invoice/receipt displaying the date of purchase as well as relevant system information, including model and serial number(s), is required to obtain service on your product. Please call 1-734-402-2565 for warranty issues and service location(s).

RETURN POLICY. Please view our return policy at <http://www.playitagainpcs.com>

DISCLAIMER. Play It Again PCs, L.L.C, recommends that all customers perform a back up of their data periodically, and prior to having their computer serviced. Play It Again PCs and its representatives accept no responsibility for software programs, information, or other forms of data stored on any system that is brought in to be serviced. Play It Again PCs cannot and will not be held responsible for any altered, deleted, or otherwise modified data on the hard disk and/or other storage media that may occur during the service of the machine. It is the customer’s sole responsibility to make sure the appropriate measures have been taken to back up their data.

SOFTWARE. Play It Again PCs is an active supporter of anti-piracy laws. In the event a customer requests a software title to be installed on their machine, customer certifies to Play It Again PCs that they are in compliance with all applicable state and federal software licensing laws.

LIABILITY LIMITATIONS. PLAY IT AGAIN PCS MAKES NO FURTHER WARRANTY, PROMISE, OR REPRESENTATION NOT SET FORTH IN THIS LIMITED WARRANTY, INCLUDING ANY AND ALL IMPLIED OR EXPRESSED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS PARTICULAR WARRANTY GIVES YOU SPECIFIC RIGHTS THAT MAY VARY FROM STATE TO STATE.